



Hewlett Packard Enterprise

30 September 2016

Dear HPE Dragon Customer,

HPE Dragon RED product line is going under discontinuance due to the next Rainstor release cancellation of the embedded compressed archive software sourced by our OEM partner Teradata.

The OEM partner Teradata is discontinuing further development and sale of the RainStor software product. Teradata will make available standard maintenance and support for Release 7.01.xx and its associated maintenance releases, until February 28th, 2019.

On-going projects will run with Rainstor Release 7.01.xx (certified within HPE DRAGON v6.6 and v6.7 releases).

End of Sale / End of Support

HPE DRAGON RED 6.6 release will be End of Sale on December 1, 2016 and will be End of Support by October 31st, 2018.

HPE DRAGON RED 6.7 release will be End of Sale on February 1st, 2017 (for the active customer already up and running a DRAGON RED set-up license, capacity upgrade is enabled until February 1st, 2018) and will be End of Support by February 28th, 2019.

HPE is committed to work with you, proposing an extended support service beyond February 2019 or evaluating the feasibility proposal of the migration to new version of HPE DRAGON Large Archive solution with the new Hadoop archive support.

We realize that our HPE DRAGON customers will need to evaluate their options in order to meet their ongoing business needs and objectives: with this in mind, HPE is pleased to offer additional services to execute this transition according to the plan that best suits you. This includes consulting, setup and upgrade services for a range of heterogeneous environments covering software, hardware, operating system and third party applications.

More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HPE sales representative or HPE software business partner. When providing information, please include your name, country, phone number, company name, product number and your HPE Service Agreement ID or HPE System Handle.

In addition, for technical assistance and information, please visit Software Support Online:

<https://softwaresupport.hpe.com/>

HPE once again wishes to thank you for choosing HPE DRAGON products. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

Guglielmo Caruso
HPE DRAGON Product Manager
HPE Communications and Media Solutions

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